



## Caring for Pupils, Promoting Success

At Covingham Park Primary School, we believe every child deserves the opportunity to flourish. Our vision is to nurture young people who are curious, resilient, and inspired - children who develop a lifelong love of learning, the confidence to overcome challenges, and the ambition to make a positive difference in the world around them. Everything we do is underpinned by strong relationships, high expectations, and an unwavering commitment to inclusion. We work in partnership with families and the wider community to create a safe, nurturing, and ambitious environment where every child feels valued, respected, and able to succeed.

### Online Safety Policy

|                                                 |                                                               |
|-------------------------------------------------|---------------------------------------------------------------|
| <b><i>Original Author &amp; Date:</i></b>       | Blue Kite Academy Trust & Covingham Park Primary<br>July 2026 |
| <b><i>Review Frequency:</i></b>                 | Annually                                                      |
| <b><i>Last Review Date:</i></b>                 | July 2026                                                     |
| <b><i>Next Review Date:</i></b>                 | July 2027                                                     |
| <b><i>Reviewed by:</i></b>                      | James Wood Headteacher                                        |
| <b><i>Reviewed Date:</i></b>                    | July 2026                                                     |
| <b><i>This policy has been ratified by:</i></b> | Blue Kite Academy Trust                                       |
| <b><i>To be read in conjunction with:</i></b>   | Safeguarding Policy                                           |

## Contents

|                                                      |    |
|------------------------------------------------------|----|
| Introduction.....                                    | 2  |
| Schedule for development, monitoring and review..... | 3  |
| Responsibilities.....                                | 3  |
| Prevent Duty.....                                    | 7  |
| Acceptable use.....                                  | 8  |
| Reporting and responding .....                       | 11 |
| Online Safety Incident Flowchart .....               | 13 |
| Online Safety Education Programme.....               | 14 |
| Staff/volunteers .....                               | 17 |
| Families.....                                        | 17 |
| Filtering & Monitoring.....                          | 17 |
| Technical Security.....                              | 21 |
| Mobile technologies .....                            | 22 |
| Social media.....                                    | 23 |
| Digital and video images .....                       | 24 |
| Online Publishing .....                              | 25 |
| Data Protection.....                                 | 25 |
| Outcomes.....                                        | 27 |

# Introduction

The DfE Keeping Children Safe in Education statutory guidance requires Local Authorities, Multi Academy Trusts, and schools in England to ensure learners are safe from harm:

*“It is essential that children are safeguarded from potentially harmful and inappropriate online material. An effective whole school and college approach to **online safety** empowers a school or college to protect and educate pupils, students, and staff in their use of technology and establishes mechanisms to identify, intervene in, and escalate any concerns where appropriate”*

*“Governing bodies and proprietors should ensure **online safety** is a running and interrelated theme whilst devising and implementing their whole school or college approach to safeguarding and related policies and procedures. This will include considering how **online safety** is reflected as required in all relevant policies and considering online safety whilst planning the curriculum, any teacher training, the role and responsibilities of the designated safeguarding lead (and deputies) and any parental engagement”*

The DfE Keeping Children Safe in Education guidance also recommends:

**Reviewing online safety** ... Technology, and risks and harms related to it, evolve, and change rapidly. Schools and colleges should consider carrying out an annual review of their approach to online safety, supported by an annual risk assessment that considers and reflects the risks their children face. A free online safety self-review tool for schools can be found via the 360 safe self-review tool.

The DfE Keeping Children Safe in Education guidance suggests that:

The breadth of issues classified within online safety is considerable and ever evolving, but can be categorised into four areas of risk:

**content:** being exposed to illegal, inappropriate, or harmful content, for example: pornography, fake news, racism, misogyny, self-harm, suicide, anti-Semitism, radicalisation, and extremism.

**contact:** being subjected to harmful online interaction with other users; for example: peer to peer pressure, commercial advertising and adults posing as children or young adults with the intention to groom or exploit them for sexual, criminal, financial or other purposes.

**conduct:** online behaviour that increases the likelihood of, or causes, harm; for example, making, sending and receiving explicit images (e.g. consensual and non-consensual sharing of nudes and semi-nudes and/or pornography, sharing other explicit images and online bullying, and

**commerce:** risks such as online gambling, inappropriate advertising, phishing and or financial scams.

## Scope of the Online Safety Policy

This Online Safety Policy outlines the commitment of Greenmeadow to safeguard members of our school community online in accordance with statutory guidance and best practice.

This Online Safety Policy applies to all members of the school community (including staff, learners, governors, volunteers, parents and carers, visitors, community users) who have access to and are users of school digital systems, both in and out of the school. It also applies to the use of personal digital technology on the school site (where allowed).

Greenmeadow will deal with such incidents within this policy and associated behaviour and anti-bullying policies and will, where known, inform parents/carers of incidents of inappropriate online safety behaviour that take place out of school.

## Schedule for development, monitoring and review

|                                                                                                                                                                                                                                                  |                                                                                                                                                           |
|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------|
| This Online Safety Policy was approved by the <i>school governing body</i> on:                                                                                                                                                                   | Sept 2026                                                                                                                                                 |
| The implementation of this Online Safety Policy will be monitored by:                                                                                                                                                                            | James Wood (Headteacher and DDSL<br><br>Jo Crabbe (DSL and Deputy Headteacher)<br><br>Amber Gunning (DDSL and Online Safety Lead)<br><br>GHS (IT support) |
| Monitoring will take place at regular intervals:                                                                                                                                                                                                 | Annually                                                                                                                                                  |
| The Online Safety Policy will be reviewed annually, or more regularly in the light of any significant new technological developments, new threats to online safety or incidents that have taken place. The next anticipated review date will be: | September 2026                                                                                                                                            |

## Responsibilities

To ensure the online safeguarding of members of our school community it is important that all members of that community work together to develop safe and responsible online behaviours, learning from each other and from good practice elsewhere, reporting inappropriate online behaviours, concerns, and misuse as soon as these become apparent. While this will be a team effort, the following sections outline the online safety roles and responsibilities of individuals and groups within the school.

## Headteacher and senior leaders

- The headteacher has a duty of care for ensuring the safety (including online safety) of members of the school community and fostering a culture of safeguarding, though the day-to-day responsibility for

online safety is held by the Designated Safeguarding Lead, as defined in Keeping Children Safe in Education.

- The headteacher and (at least) another member of the senior leadership team should be aware of the procedures to be followed in the event of a serious online safety allegation being made against a member of staff.
- The headteacher/senior leaders are responsible for ensuring that the Online Safety Lead, IT provider/technical staff, and other relevant staff carry out their responsibilities effectively and receive suitable training to enable them to carry out their roles and train other colleagues, as relevant.
- The headteacher/senior leaders will ensure that there is a system in place to allow for monitoring and support of those in school who carry out the internal online safety monitoring role.
- The headteacher/senior leaders will receive regular monitoring reports from the Online Safety Lead.
- The headteacher/senior leaders will work with the responsible Governor, the designated safeguarding lead (DSL) and IT service providers in all aspects of filtering and monitoring.

## Governors

Governors are responsible for the approval of the Online Safety Policy and for reviewing the effectiveness of the policy. This review will be carried out by Ray Williams who will receive regular information about online safety incidents and monitoring reports. A member of the governing body will take on the role of Online Safety Governor to include:

- regular meetings with the Designated Safeguarding Lead / Online Safety Lead
- regularly receiving (collated and anonymised) reports of online safety incidents
- checking that provision outlined in the Online Safety Policy (e.g. online safety education provision and staff training is taking place as intended)
- Ensuring that the filtering and monitoring provision is reviewed and recorded, at least annually.
- reporting to the Local Governing Body

The governing body will also support the school in encouraging parents/carers and the wider community to become engaged in online safety activities.

## Designated Safeguarding Team (DSL and DDSL)

The DSL and DDSLs will:

- hold the lead responsibility for filtering and monitoring, within their safeguarding role.
- receive relevant and regularly updated training in online safety to enable them to understand the risks associated with online safety and be confident that they have the relevant knowledge and up to date capability required to keep children safe whilst they are online. They should be aware of the potential for serious child protection issues to arise from:
  - sharing of personal data
  - access to illegal / inappropriate materials
  - inappropriate on-line contact with adults / strangers
  - potential or actual incidents of grooming
  - cyber-bullying
- meet regularly with the online safety governor to discuss current issues, review (anonymised) incidents and filtering and monitoring logs and ensuring that annual (at least) filtering and monitoring checks are carried out

- be responsible for receiving reports of online safety incidents and handling them, and deciding whether to make a referral by liaising with relevant agencies, ensuring that all incidents are recorded.
- liaise with staff and IT providers on matters of safety and safeguarding and welfare (including online and digital safety)

## Online Safety Lead

The Online Safety Lead will:

- is the Designated Safeguarding Lead (DSL)
- receive reports of online safety issues, being aware of the potential for serious child protection concerns and ensure that these are logged to inform future online safety developments
- have a leading role in establishing and reviewing the school online safety policies/documents
- promote an awareness of and commitment to online safety education / awareness raising across the school and beyond – the Computing Lead will lead the curriculum planning and resources
- the Computing lead will liaise with teachers to ensure that the online safety curriculum is planned, mapped, embedded and evaluated
- ensure that all staff are aware of the procedures that need to be followed in the event of an online safety incident taking place and the need to immediately report those incidents
- provide (or identify sources of) training and advice for staff/governors/parents/carers/ learners
- liaise with (school/MAT/external provider) technical staff, pastoral staff and support staff (as relevant)
- receive regularly updated training to allow them to understand how digital technologies are used and are developing
- ensures that the use of the network / remote access / email is regularly monitored in order that any misuse / attempted misuse can be reported for investigation / action / sanction
- develop a planned and coordinated online safety education programme.

## School Staff

School staff are responsible for ensuring that:

- they have an awareness of current online safety matters/trends and of the current school Online Safety Policy and practices
- they understand that online safety is a core part of safeguarding
- they have read, understood, and signed the staff acceptable use policy (AUP)
- they immediately report any suspected misuse or problem to the headteacher/DSL for investigation/action via CPOMs, in line with the school safeguarding procedures. Non teaching staff report these incidents on the paper forms which are available in all classes
- all digital communications with learners and parents/carers are on a professional level and only carried out using official school systems
- online safety issues are embedded in all aspects of the curriculum and other activities
- ensure learners understand and follow the Online Safety Policy and acceptable use agreements, have a good understanding of research skills and the need to avoid plagiarism and uphold copyright regulations
- they supervise and monitor the use of digital technologies, mobile devices, cameras, etc., in lessons and other school activities (where allowed) and implement current policies regarding these devices

- in lessons where internet use is pre-planned learners are guided to sites checked as suitable for their use and that processes are in place for dealing with any unsuitable material that is found in internet searches
- where lessons take place using live-streaming or video-conferencing, there is regard to national safeguarding guidance and local safeguarding policies
- there is a zero-tolerance approach to incidents of online-bullying, sexual harassment, discrimination, hatred etc
- they model safe, responsible, and professional online behaviours in their own use of technology, including out of school and in their use of social media.

**All staff** have a responsibility to ensure that good practice is followed through both the use of technology themselves and through following the good practice in this document.

## IT Provider/IT support

If the school has a technology service provided by an outside contractor, it is the responsibility of the school to ensure that the provider carries out all the online safety measures that the school's obligations and responsibilities require. It is also important that the provider follows and implements school Online Safety Policy and procedures. The support for Covingham Park Primary School is provided by Alex Chedgy Tech.

The IT Provider is responsible for ensuring that:

- they are aware of and follow the school Online Safety Policy and Technical Security Policy to carry out their work effectively in line with school policy
- the school technical infrastructure is secure and is not open to misuse or malicious attack
- the school meets (as a minimum) the required online safety technical requirements as identified by the DfE Meeting Digital and Technology Standards in Schools & Colleges and guidance from MAT or other relevant body
- there is clear, safe, and managed control of user access to networks and devices
- they keep up to date with online safety technical information in order to effectively carry out their online safety role and to inform and update others as relevant
- the use of technology is regularly and effectively monitored in order that any misuse/attempted misuse can be reported to the headteacher/DSL for investigation and action
- the filtering policy is applied and updated on a regular basis and its implementation is not the sole responsibility of any single
- monitoring systems are implemented and regularly updated as agreed in school policies

## Learners

- are responsible for using the school digital technology systems in accordance with the learner acceptable use policy (AUP) and Online Safety Policy, which they will be expected to sign before being given access to school systems
- should understand the importance of reporting abuse, misuse or access to inappropriate materials and know how to do so
- should know what to do if they or someone they know feels vulnerable when using online technology.
- should understand the importance of adopting good online safety practice when using digital technologies out of school and realise that the school's Online Safety Policy covers their actions out of school, if related to their membership of the school.

- will be expected to know and understand school policies on the use of mobile phones, digital cameras and hand-held devices. They should also know and understand school policies on the taking / use of images and on cyber-bullying.

## Parents and carers

Parents and carers play a crucial role in ensuring that their children understand the need to use the online services and devices in an appropriate way. Research shows that many parents and carers do not fully understand the issues and are less experienced in the use of ICT than their children.

The school will take every opportunity to help parents and carers understand these issues through:

- publishing the school Online Safety Policy on the school website
- providing them with a copy of the learners' acceptable use agreement
- publish information about appropriate use of social media relating to posts concerning the school.
- seeking their permissions concerning digital images, cloud services etc
- parents'/carers' evenings, newsletters, website, social media and information about national/local online safety campaigns and literature.

Parents and carers will be responsible for:

- accessing the school website in accordance with the relevant school Acceptable Use Policy.

## Prevent Duty

The Prevent Duty is the duty in the Counter-Terrorism and Security Act 2015 on specified authorities (Schools) in the exercise of their functions, to have due regard to the need to prevent people from being drawn into terrorism.

The general risks affecting children and young people may vary from area to area, and according to their age. Schools and childcare providers are in an important position to identify risks within a given local context.

Schools and childcare providers should be aware of the increased risk of online radicalisation, as organisations seek to radicalise young people through the use of social media and the internet. The statutory guidance makes clear the need for schools to ensure that children are safe from terrorist and extremist material when accessing the internet in schools. Schools should ensure that suitable filtering is in place. More generally, schools have an important role to play in equipping children and young people to stay safe online, both in school and outside. Internet safety will usually be integral to a school's ICT curriculum and can also be embedded in PSHE and SRE. General advice and resources for schools on internet safety are available on the UK Safer Internet Centre website. As with other online risks of harm, all staff needs to be aware of the risks posed by the online activity of extremist and terrorist groups.

The Prevent Duty means that all staff have a duty to be vigilant and where necessary report concerns over use of the internet that includes, for example, the following:

- Internet searches for terms related to extremism
- Visits to extremist websites
- Use of social media to read or post extremist material
- Grooming of individuals

The Prevent Duty requires the schools monitoring and filtering systems to be fit for purpose.

## Acceptable use

There are a vast variety of ways in which technology and the internet can be used to support children's teaching and learning, as well as for staff's own professional use. It is important that both staff and children exercise good judgement on what is acceptable and unacceptable use of these technologies. Both staff and children must ensure that they use the internet and technology safely and responsibly. Staff activity must always be in line with the Acceptable User Policy, and children's use must be in line with the rules set out in class. Children's use must also be supported and carefully monitored by staff.

The school has defined what it regards as acceptable/unacceptable use and this is shown in the tables below.

### Acceptable use agreements

The Online Safety Policy and Acceptable Use Policy (AUP) define acceptable use at the school.

| User Actions                                                                                                                                                                                                     |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     | Acceptable | Acceptable at certain times | Acceptable for nominated users | Unacceptable | Unacceptable and illegal |
|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------|-----------------------------|--------------------------------|--------------|--------------------------|
| Users shall not access online content (including apps, games, sites) to make, post, download, upload, data transfer, communicate or pass on, material, remarks, proposals or comments that contain or relate to: | <b>Any illegal activity for example:</b> <ul style="list-style-type: none"> <li>• Child sexual abuse imagery*</li> <li>• Child sexual abuse/exploitation/grooming</li> <li>• Terrorism</li> <li>• Encouraging or assisting suicide</li> <li>• Offences relating to sexual images i.e., revenge and extreme pornography</li> <li>• Incitement to and threats of violence</li> <li>• Hate crime</li> <li>• Public order offences - harassment and stalking</li> <li>• Drug-related offences</li> <li>• Weapons / firearms offences</li> <li>• Fraud and financial crime including money laundering</li> </ul> <a href="#">UKSIC Responding to and managing sexting incidents</a> and <a href="#">UKCIS – Sexting in schools and colleges</a>                                                          |            |                             |                                |              | X                        |
| Users shall not undertake activities that might be classed as cyber-crime under the Computer Misuse Act (1990)                                                                                                   | <ul style="list-style-type: none"> <li>• Using another individual's username or ID and password to access data, a program, or parts of a system that the user is not authorised to access (even if the initial access is authorised)</li> <li>• Gaining unauthorised access to school networks, data and files, through the use of computers/devices</li> <li>• Creating or propagating computer viruses or other harmful files</li> <li>• Revealing or publicising confidential or proprietary information (e.g., financial / personal information, databases, computer / network access codes and passwords)</li> <li>• Disable/Impair/Disrupt network functionality through the use of computers/devices</li> <li>• Using penetration testing equipment (without relevant permission)</li> </ul> |            |                             |                                |              | X                        |
| Users shall not undertake activities that are not illegal but are classed as unacceptable in school policies:                                                                                                    | Accessing inappropriate material/activities online in a school setting including pornography, gambling, drugs. (Informed by the school's filtering practices and/or AUAs)                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |            |                             | X                              | X            |                          |
|                                                                                                                                                                                                                  | Promotion of any kind of discrimination                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |            |                             |                                | X            |                          |
|                                                                                                                                                                                                                  | Using school systems to run a private business                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |            |                             |                                | X            |                          |
|                                                                                                                                                                                                                  | Using systems, applications, websites or other mechanisms that bypass the filtering/monitoring or other safeguards employed by the school                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |            |                             |                                | X            |                          |
|                                                                                                                                                                                                                  | Infringing copyright                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |            |                             |                                | X            |                          |

|  |                                                                                                                                                 |  |  |   |   |  |
|--|-------------------------------------------------------------------------------------------------------------------------------------------------|--|--|---|---|--|
|  | Unfair usage (downloading/uploading large files that hinders others in their use of the internet)                                               |  |  |   | X |  |
|  | Any other information which may be offensive to others or breaches the integrity of the ethos of the school or brings the school into disrepute |  |  | X | X |  |

The table below offers guidance on the acceptable use of technologies by both staff and pupils within school:

| Consideration should be given for the following activities when undertaken for non-educational purposes. | Staff and other adults |         |                          |                            | Learners    |         |                          |                            |
|----------------------------------------------------------------------------------------------------------|------------------------|---------|--------------------------|----------------------------|-------------|---------|--------------------------|----------------------------|
|                                                                                                          | Not allowed            | Allowed | Allowed at certain times | Allowed for selected staff | Not allowed | Allowed | Allowed at certain times | Allowed for selected staff |
| Online gambling                                                                                          | X                      |         |                          |                            | X           |         |                          |                            |
| Online shopping/commerce                                                                                 |                        |         | X                        |                            | X           |         |                          |                            |
| File sharing                                                                                             |                        | X       |                          |                            | X           |         |                          |                            |
| Social media                                                                                             |                        |         | X                        |                            | X           |         |                          |                            |
| Messaging/chat                                                                                           |                        |         | X                        |                            | X           |         |                          |                            |
| Entertainment streaming e.g. Netflix, Disney+                                                            |                        |         | X                        |                            | X           |         |                          |                            |
| Use of video broadcasting, e.g. YouTube, Twitch, TikTok                                                  |                        | X       |                          |                            | X           |         |                          |                            |
| Mobile phones may be brought to school                                                                   |                        | X       |                          |                            |             |         | X                        |                            |
| Use of mobile phones for learning at school                                                              | X                      |         |                          |                            | X           |         |                          |                            |
| Use of mobile phones in social time at school                                                            |                        | X       |                          |                            | X           |         |                          |                            |
| Taking photos on mobile phones/cameras                                                                   | X                      |         |                          |                            | X           |         |                          |                            |
| Use of other personal devices, e.g. tablets, gaming devices                                              |                        |         | X                        |                            | X           |         |                          |                            |
| Use of personal e-mail in school, or on school network/wi-fi                                             | X                      |         |                          |                            | X           |         |                          |                            |
| Use of school e-mail for personal e-mails                                                                | X                      |         |                          |                            | X           |         |                          |                            |

When using communication technologies, the school considers the following as good practice:

- when communicating in a professional capacity, staff should ensure that the technologies they use are officially sanctioned by the school.
- any digital communication between staff and learners or parents/carers (e-mail, social media, learning platform, etc.) must be professional in tone and content. Personal e-mail addresses, text messaging or social media must not be used for these communications.
- staff should be expected to follow good practice when using personal social media regarding their own professional reputation and that of the school and its community
- users should immediately report to a nominated person – in accordance with the school policy – the receipt of any communication that makes them feel uncomfortable, is offensive, discriminatory, threatening or bullying in nature and must not respond to any such communication.
- relevant policies and permissions should be followed when posting information online e.g., school website and social media. Only school e-mail addresses should be used to identify members of staff and learners.
- The official school email service may be regarded as safe and secure and is monitored. Staff and children should therefore use only the school email service to communicate with others when in school, or on school systems (e.g. by remote access).
- Users need to be aware that email communications may be monitored.

- Whole class or group email addresses will be used by children for educational use, in accordance with the school's IT curriculum.
- Children should be taught about email safety issues, such as the risks attached to the use of personal details. They should also be taught strategies to deal with inappropriate emails and be reminded of the need to write emails clearly and correctly and not include any unsuitable or abusive material.
- Personal information should not be posted on the school website and only official email addresses should be used to identify members of staff.

## Reporting and responding

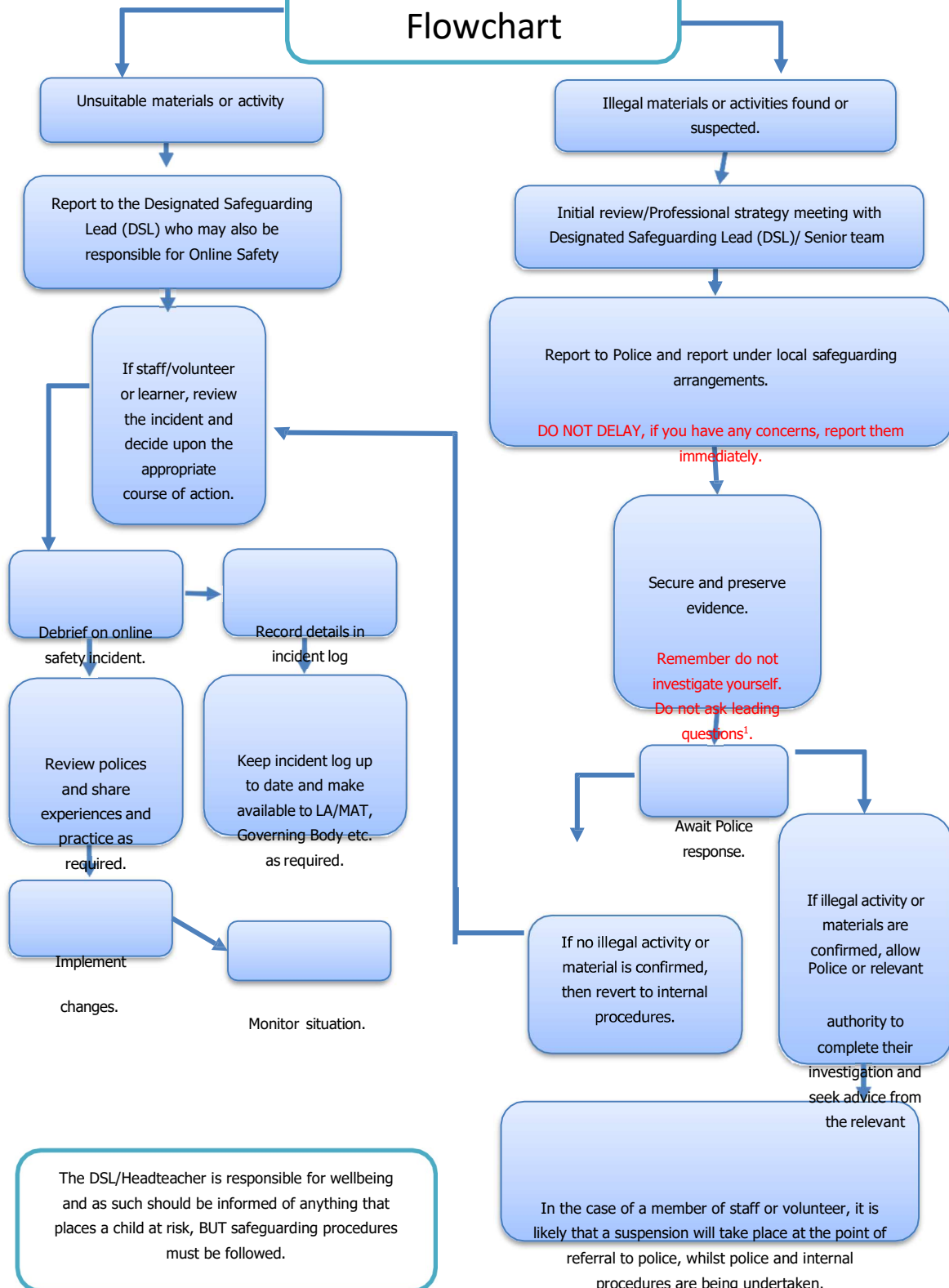
The school will take all reasonable precautions to ensure online safety for all school users but recognises that incidents may occur inside and outside of the school (with impact on the school) which will need intervention. The school will ensure:

- all members of the school community will be made aware of the need to report online safety issues/incidents
- there are clear reporting routes which are understood and followed by all members of the school community which are consistent with the school safeguarding procedures, and with the whistleblowing, complaints and managing allegations policies.
- if there is any suspicion that the incident involves any illegal activity or the potential for serious harm (see flowchart and user actions chart in the appendix), the incident must be escalated through the agreed school safeguarding procedures, this may include
  - Non-consensual images
  - Self-generated images
  - Terrorism/extremism
  - Hate crime/ Abuse
  - Fraud and extortion
  - Harassment/stalking
  - Child Sexual Abuse Material (CSAM)
  - Child Sexual Exploitation Grooming
  - Extreme Pornography
  - Sale of illegal materials/substances
  - Cyber or hacking offences under the Computer Misuse Act
  - Copyright theft or piracy
- any concern about staff misuse will be reported to the Headteacher, unless the concern involves the Headteacher, in which case the complaint is referred to the CEO, Gary Evans.
- where there is no suspected illegal activity, devices may be checked using the following procedures:
  - one or more senior members of staff should be involved in this process. This is vital to protect individuals if accusations are subsequently reported.
  - conduct the procedure using a designated device that will not be used by learners and, if necessary, can be taken off site by the police should the need arise (should illegal activity be subsequently suspected). Use the same device for the duration of the procedure.
  - ensure that the relevant staff have appropriate internet access to conduct the procedure, but also that the sites and content visited are closely monitored and recorded (to provide further protection).
  - record the URL of any site containing the alleged misuse and describe the nature of the content causing concern. It may also be necessary to record and store screenshots of the content on the machine being used for investigation. These may be printed, signed, and attached to the form

- once this has been completed and fully investigated the group will need to judge whether this concern has substance or not. If it does, then appropriate action will be required and could include the following:
  - internal response or discipline procedures
  - involvement by the MAT
  - police involvement and/or action
- it is important that those reporting an online safety incident have confidence that the report will be treated seriously and dealt with effectively
- there are support strategies in place e.g., peer support for those reporting or affected by an online safety incident
- incidents should be logged
- those involved in the incident will be provided with feedback about the outcome of the investigation and follow up actions
- learning from the incident (or pattern of incidents) will be used to support staff CPD and opportunities for classroom learning

The school will make the flowchart below available to staff to support the decision-making process for dealing with online safety incidents.

# Online Safety Incident Flowchart



## School actions

It is more likely that the school will need to deal with incidents that involve inappropriate rather than illegal misuse. It is important that any incidents are dealt with as soon as possible in a proportionate manner, and that members of the school community are aware that incidents have been dealt with. It is intended that incidents of misuse will be dealt with through normal behaviour/disciplinary procedures as follows:

## Online Safety Education Programme

Online safety is a focus in all areas of the curriculum and staff should reinforce online safety messages across the curriculum.

### Intent:

Computing provision at Covingham Park Primary School aims to be practical, relevant and progressive. In Computing, we aim to equip children to participate competently in a rapidly advancing world where work and leisure activities are increasingly being transformed by technology. We base our teaching of computing on four main themes: computer systems and networks; creating media; programming and e-safety. These strands aim to inspire the pupils of CPPS to demonstrate curiosity, as well as gain the knowledge, skills, confidence, and resilience to achieve specific outcomes. Within each computing unit, the children will be taught the appropriate subject-specific vocabulary and how to use the vocabulary to explain their understanding.

It is our intent that by the end of their time at Covingham Park Primary School pupils are well equipped to manage their time in the digital world. From the outset of their time at Covingham, pupils will be taught to respect technology and the link between the pupil acceptable use policies and their online behaviour outside of school will be made explicit. They will feel capable in responding to any possible e-safety incidents and know where to seek advice or support when needed. They will understand that when they experience upsetting or inappropriate behaviour/material online, that it is important to report it to a trusted adult. Our pupils will understand the importance and value of the internet, but also have a strong awareness of its potential risks and harm. They will be taught about the permanence of their actions online and the impact it can have on others, as well as being conscious of their digital footprint. Pupils will also learn research skills and the importance of citing work in order to avoid plagiarism and uphold copyright regulations. Pupils will learn to be critical of information they find online in order to discern whether it is content/information that can be trusted as true, as well as understanding the reasons behind the use of false information and imagery across social media and other online platforms.

### Implementation:

At Covingham Park Primary School we follow the NCCE Computing Curriculum and the Project Evolve Safety scheme to ensure that the aims of our intent are met across a pupil's time at our school. We ensure that, where relevant, explicit links are made to e-safety during PSHE lessons, class assemblies and when technology is being used in the classroom. Our school participates in Safer Internet Week each year, as well as having talks from outside experts such as our local PSCOs or the NSPCC. Teachers carry out additional e-safety lessons / assemblies when there is an additional need, with a variety of materials being used from a range of high-quality resources.

## Impact:

Covingham Pupils will have the tools to enable them to navigate the digital world effectively. They will be able to discern what personal and private information is and understand the risks of sharing that kind of information online. Pupils will be able to identify some of the potential risks associated with being online and suggest ways they could deal with them. Pupils will understand the impact that their behaviour online can have on others and understand the importance of reporting bullying or negative behaviour they have been the target of. They will feel confident that reports of e-safety incidents are dealt with swiftly and thoroughly by the school.

## Teaching and Learning

The online safety curriculum should be broad, relevant and provide progression, with opportunities for creative activities. Whilst regulation and technical solutions are very important, their use must be balanced by educating children to take a responsible approach. The education of children in e-safety is therefore an essential part of the school's e-safety provision. Children need the help and support of the school to recognise and avoid e-safety risks and build their resilience.

E-safety should be a focus in all areas of the curriculum and staff should reinforce e-safety messages in the use of IT across the curriculum. E-Safety education will be provided in the following ways:

- A planned online safety curriculum (Project EVOLVE) for all year groups and regularly taught in a variety of contexts e.g. computing curriculum via the NCCE computing scheme, additional targeted online safety sessions, PSHE lessons, class assemblies and Internet Safety Week – this will cover both the use of IT and new technologies in school and outside school.
- Lessons are matched to need; are age-related and build on prior learning
- There may be occasions in which the teacher needs to carry out an additional E-safety lesson as a response to an e-safety incident or to meet the needs of that class. Teachers are able to seek the support of the E-safety co-ordinator in order to find relevant additional resources.
- Lessons are context-relevant with agreed objectives leading to clear and evidenced outcomes
- it incorporates/makes use of relevant national initiatives and opportunities e.g. Safer Internet Day and Anti-bullying week
- Key e-safety messages should be reinforced as part of a planned programme of assemblies and pastoral activities. Additionally, internet safety 'SMART' posters are to be clearly displayed in the classroom to promote and remind children of ways to stay safe.
- Rules for use of IT systems/internet will be posted in all rooms
- the programme will be accessible to learners at different ages and abilities such as those with additional learning needs or those with English as an additional language.
- vulnerability is actively addressed as part of a personalised online safety curriculum e.g., for victims of abuse and SEND.
- Children should be taught in all lessons to be critically aware of the materials /content they access on-line and be guided to validate the accuracy of information
- Children should be encouraged to adopt safe and responsible use of IT, the internet and mobile devices both within and outside school
- Children should be taught to acknowledge the source of information used and to respect copyright when using material accessed on the internet

- learners should be helped to understand the need for the learner acceptable use agreement and encouraged to adopt safe and responsible use both within and outside school. Children should sign the AUP, which will be displayed in the class to act as a reminder of their commitment to the agreement.
- staff should act as good role models in their use of digital technologies the internet and mobile devices
- in lessons where internet use is pre-planned, it is best practice that learners should be guided to sites checked as suitable for their use and that processes are in place for dealing with any unsuitable material that is found in internet searches
- where learners are allowed to freely search the internet, staff should be vigilant in supervising the learners and monitoring the content of the websites the young people visit
- Where children are allowed to freely search the internet, e.g. using search engines, children should safe search engines and staff should be vigilant in monitoring the content of the websites the young people visit. If inappropriate content is accessed, the class teacher must report this via CPOMs. All other adults should record this using a paper log sheet and pass immediately to the HT/DDSL.
- it is accepted that from time to time, for good educational reasons, students may need to research topics, (e.g. racism, drugs, discrimination) that would normally result in internet searches being blocked. In such a situation, staff should be able to request the temporary removal of those sites from the filtered list for the period of study. Any request to do so, should be auditable, with clear reasons for the need
- the online safety education programme should be relevant and up to date to ensure the quality of learning and outcomes.

## **EYFS**

- Children in Foundation Stage learn through play and exploration. E-Safety is reinforced through in the moment discussions and interactions with the children, in relation to their own experiences.

## **Inclusion (e.g. EAL/SEND/MA)**

Children and young people with special educational needs and disabilities (SEND) may require different teaching methods to learn about online safety, such as:

- tailored teaching materials, including visual, verbal and multi-media resources
- more detailed explanation of complex issues
- continuous reminders and reinforcement of e-safety messages
- delivered in a slower, smaller-step approach to building online resilience

## **Assessment**

Assessment is an important part of the teaching and learning process to both support teachers to assess children's level of prior knowledge and to identify and address any knowledge gaps from previous year groups. Within computing and e-safety, through reference to the progression of skills, teachers provide assessment tasks which support with medium- and short-term planning and enable children to reflect their developing knowledge and understanding of the key areas covered.

## Artificial intelligence (AI)

- Generative artificial intelligence (AI) tools are now widespread and easy to access. Staff, pupils and parents/carers may be familiar with generative chatbots such as ChatGPT and Google Bard.
- We recognise that AI has many uses to help pupils learn, but may also have the potential to be used to bully others. For example, in the form of 'deepfakes', where AI is used to create images, audio or video hoaxes that look real. This includes deepfake pornography: pornographic content created using AI to include someone's likeness.
- We will treat any use of AI to bully pupils in line with our behaviour policy.
- Staff should be aware of the risks of using AI tools whilst they are still being developed and should carry out a risk assessment where new AI tools are being used by the school.

## Staff/volunteers

All staff will receive online safety training and understand their responsibilities, as outlined in this policy. Training will be offered as follows:

- the training will be an integral part of the school's annual safeguarding and data protection training for all staff
- all new staff will receive online safety training as part of their induction programme, ensuring that they fully understand the school online safety policy and acceptable use agreements. It includes explicit reference to classroom management, professional conduct, online reputation and the need to model positive online behaviours.

## Families

The school will seek to provide information and awareness to parents and carers through:

- regular communication, awareness-raising and engagement on online safety issues, curriculum activities and reporting routes
- the learners – who are encouraged to pass on to parents the online safety messages they have learned in lessons and by learners leading sessions at parent/carer evenings.
- letters, newsletters, website, learning platform,
- high profile events / campaigns e.g. [Safer Internet Day](#)
- reference to the relevant web sites/publications, e.g. [SWGfL](#); [www.saferinternet.org.uk/](http://www.saferinternet.org.uk/); [www.childnet.com/parents-and-carers](http://www.childnet.com/parents-and-carers) (see Appendix for further links/resources).

## Filtering & Monitoring

Schools in England (and Wales) are required “to ensure children are safe from terrorist and extremist material when accessing the internet in school, including by establishing appropriate levels of filtering” Furthermore, the Department for Education's statutory guidance ‘Keeping Children Safe in Education’ obliges schools and colleges in England to “ensure appropriate filters and appropriate monitoring systems are in place and regularly review their effectiveness” and they “should be doing all that they reasonably can to limit children's exposure to the above risks from the school's or college's IT” however, schools will need to “be careful that “over blocking” does not lead to unreasonable restrictions as to what children can be taught with regards to online teaching and safeguarding.”

Ofsted concluded as far back as 2010 that “Pupils in the schools that had ‘managed’ systems had better knowledge and understanding of how to stay safe than those in schools with ‘locked down’ systems. Pupils were more vulnerable overall when schools used locked down systems because they were not given enough opportunities to learn how to assess and manage risk for themselves.”

To further support schools and colleges in England, the Department for Education published Digital and Technology standards.

- There is a filtering and monitoring system in place that safeguards staff and learners by blocking harmful, illegal and inappropriate content.
- There is a monitoring system that enables the prompt investigation of a potential safeguarding incident and outcomes are logged.
- Roles and responsibilities for the management of filtering and monitoring systems have been defined and allocated.
- There is a defined and agreed process for making changes to the filtering or monitoring system that involves a senior leader in the agreement of the change.
- Mobile devices that access the school’s internet connection (whether school or personal devices) will be subject to the same filtering standards as other devices on the school systems.
- The school has provided differentiated user-level filtering through the use of the Securly filtering system. (allowing different filtering levels for different ages/stages and different groups of users – staff/learners etc.)

#### Roles and Responsibilities

The school and Trust work in partnership with the IT service provider (Alex Chedy Tech) to ensure that the school infrastructure/network is as safe and secure as is reasonably possible. DfE Filtering Standards require that schools and colleges identify and assign roles and responsibilities to manage filtering and monitoring systems.

| <b>Role</b>                  | <b>Responsibility</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | <b>Name / Position</b>   |
|------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------|
| Responsible Governor         | Strategic responsibility for filtering and monitoring and need assurance that the standards are being met.                                                                                                                                                                                                                                                                                                                                                                                                                                                                     | Ray Williams - Chair     |
| Senior Leadership            | <p>Team Member Responsible for ensuring these standards are met and:</p> <ul style="list-style-type: none"> <li>• procuring filtering and monitoring systems</li> <li>• documenting decisions on what is blocked or allowed and why</li> <li>• reviewing the effectiveness of your provision</li> <li>• overseeing reports</li> </ul> <p>Ensure that all staff:</p> <ul style="list-style-type: none"> <li>• understand their role</li> <li>• are appropriately trained</li> <li>• follow policies, processes and procedures</li> <li>• act on reports and concerns</li> </ul> | James Wood – Headteacher |
| Designated Safeguarding Lead | <p>Lead responsibility for safeguarding and online safety, which includes overseeing and acting on:</p> <ul style="list-style-type: none"> <li>• filtering and monitoring reports</li> <li>• safeguarding concerns</li> </ul>                                                                                                                                                                                                                                                                                                                                                  | Jo Crabbe – DSL          |

|                                                                                                                    |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |     |
|--------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----|
|                                                                                                                    | <ul style="list-style-type: none"> <li>• checks to filtering and monitoring systems</li> </ul>                                                                                                                                                                                                                                                                                                                                                                                                                                                     |     |
| IT Service Provider                                                                                                | Technical responsibility for: <ul style="list-style-type: none"> <li>• maintaining filtering and monitoring systems</li> <li>• providing filtering and monitoring reports</li> <li>• completing actions following concerns or checks to systems</li> </ul>                                                                                                                                                                                                                                                                                         | GHS |
| All staff need to be aware of reporting mechanisms for safeguarding and technical concerns. They should report if: | <ul style="list-style-type: none"> <li>• they witness or suspect unsuitable material has been accessed</li> <li>• they can access unsuitable material</li> <li>• they are teaching topics which could create unusual activity on the filtering logs</li> <li>• there is failure in the software or abuse of the system</li> <li>• there are perceived unreasonable restrictions that affect teaching and learning or administrative tasks</li> <li>• they notice abbreviations or misspellings that allow access to restricted material</li> </ul> |     |

## Filtering Procedures

The filtering of internet content provides an important means of preventing users from accessing material that is illegal or is inappropriate in an educational context. The filtering system cannot, however, provide a 100% guarantee that it will do so, as online content changes dynamically and new technologies are constantly being developed. It is important, therefore, to understand that filtering is only one element in a larger strategy for online safety and acceptable use.

Internet access is filtered for all users. Differentiated internet access is available for staff and customised filtering changes are managed by the school. Illegal content is filtered by the broadband or filtering provider by actively employing the Internet Watch Foundation URL list and other illegal content lists. There is a clear route for reporting and managing changes to the filtering system. Where personal mobile devices are allowed internet access through the school network, filtering will be applied that is consistent with school practice. Currently this is not allowed.

The filtering system used in our school is up to date and applied to all:

- users, including guest accounts
- school owned devices
- devices using the school broadband connection

This system:

- filters all internet feeds, including any backup connections
- is age and ability appropriate for the users and is suitable for educational settings
- handles multilingual web content, images, common misspellings and abbreviations
- identifies technologies and techniques that allow users to get around the filtering such as VPNs and proxy services and block them
- provides alerts when any web content has been blocked
- is regularly updated

## Monitoring Procedures

Monitoring user activity on school and college devices is an important part of providing a safe environment for children and staff. Unlike filtering, it does not stop users from accessing material through internet searches or software. Monitoring allows review of user activity on school devices. For monitoring to be effective it must pick up incidents urgently, usually through alerts or observations, allowing prompt action to be taken.

Our monitoring strategy includes:

- physical monitoring by staff watching screens of users
- network monitoring using log files of internet traffic and web access
- individual device monitoring through software or third-party services

The monitoring process alerts the school to breaches of the filtering policy, which are then acted upon.

## Filtering and Monitoring Review and Checks

### Strategic review

**The filtering and monitoring provision is reviewed at least annually, as part of a wider online safety annual review, using [the 360 degree safe tool](#), or when:**

- a safeguarding risk is identified
- there is a change in working practice, e.g. remote access or BYOD (bring your own device)
- new technology is introduced

The review is conducted by members of the senior leadership team, the designated safeguarding lead (DSL), and the IT service provider.

### Operational review

In addition to the annual review of filtering and monitoring, checks to filtering and monitoring systems are completed and recorded as part of the filtering and monitoring review process. How often the checks take place will be based on the context, the risks highlighted in the filtering and monitoring review, and any other risk assessments.

Checks will be undertaken from both a safeguarding and IT perspective.

In our school, we complete the following checks:-

1. a review of the monitoring logs to check for patterns and themes which may arise from user access and cause concern. These are completed weekly
2. Checks of the filtering systems are performed on a range of:
  - school owned devices and services, including those used off site
  - geographical areas across the site
  - user groups, for example, teachers, pupils and guests

Teacher laptop, teacher ipad, pupil laptop and pupil ipad to be tested termly. Computing coordinator or DSL will log in using existing pupil detail and erase browsing history after the check.

Logs of checks are kept so they can be reviewed. These record:

- when the checks took place
- who did the check
- what was tested or checked
- resulting actions

A check using the SWGfL Test Filtering website is also completed termly.

#### Changes to Filtering and Monitoring Systems

- If changes are needed to allow access to previously filtered material, requests should go in the first instance to the headteacher, who will decide whether the educational impact of not accessing the site outweighs the potential risk of change. This should be done as far in advance as possible so that any necessary consultation can be completed.
- A second responsible person (SLT/DSL) will agree to the change before it is made

#### Training/Awareness

It is a statutory requirement in England that staff receive training, at least annually, about safeguarding, child protection, online safety and filtering and monitoring.

Governors, Senior Leaders and staff are made aware of the expectations of them:

- at induction
- at whole-staff/governor training
- through the awareness of policy requirements
- through the acceptable use agreements
- in regular updates throughout the year

Those with specific responsibilities for filtering and monitoring receive enhanced training to help them understand filtering and monitoring systems and their implementation and review.

Learners are made aware of the expectations of them:

- in lessons
- through the acceptable use agreements

Parents are informed of the school's filtering policy through the acceptable use agreement and through online safety awareness sessions/newsletter etc.

## Technical Security

The school technical systems will be managed in ways that ensure that the school meets recommended technical requirements

- that the school meet the e-safety technical requirements outlined in the SWGfL Security Policy and Acceptable Usage Policy and any relevant Local Authority or MAT E-Safety Policy and guidance.
- responsibility for technical security resides with SLT who may delegate activities to identified roles.
- all users have clearly defined access rights to school technical systems and devices. Details of the access rights available to groups of users will be recorded by the IT service provider and will be reviewed, at least annually, by the SLT/Online Safety Group
- password policy and procedures are implemented. (consistent with guidance from the National Cyber Security Centre)

- the security of their username and password and must not allow other users to access the systems using their log on details.
- Children in year 2-6 will be provided with an individual log on and year 1 will have a class log-on and password issued by their class teacher and created by the Network Manager)
- all users have responsibility for the security of their username and password and must not allow other users to access the systems using their log on details.
- all school networks and system will be protected by secure passwords. Passwords must not be shared with anyone
- the administrator passwords for school systems are kept in a secure place, e.g. school safe.
- there is a risk-based approach to the allocation of learner usernames and passwords.
- there will be regular reviews and audits of the safety and security of school technical systems
- servers, wireless systems and cabling are securely located and physical access restricted
- appropriate security measures are in place to protect the servers, firewalls, routers, wireless systems and devices from accidental or malicious attempts which might threaten the security of the school systems and data. These are tested regularly. The school infrastructure and individual workstations are protected by up-to-date endpoint software.
- there are rigorous and verified back-up routines, including the keeping of network-separated (air-gapped) copies off-site or in the cloud,
- the IT Service provider is responsible for ensuring that all software purchased by and used by the school is adequately licenced and that the latest software updates (patches) are applied.
- an appropriate system is in place for users to report any actual/potential technical incident/security breach to the relevant person, as agreed)
- use of school devices out of school and by family members is regulated by an acceptable use statement that a user consents to when the device is allocated to them
- personal use of any device on the school network is regulated by acceptable use statements that a user consents to when using the network
- staff members are not permitted to install software on a school-owned devices without the consent of the SLT/IT service provider
- removable media is not permitted unless approved by the SLT/IT service provider
- systems are in place to control and protect personal data and data is encrypted at rest and in transit.
- guest users are provided with appropriate access to school systems based on an identified risk profile.

## Mobile technologies

The school acceptable use agreements for staff, learners, parents, and carers outline the expectations around the use of mobile technologies.

The school allows:

|                     | School devices                  |                                 |                                | Personal devices                                                                   |             |               |
|---------------------|---------------------------------|---------------------------------|--------------------------------|------------------------------------------------------------------------------------|-------------|---------------|
|                     | School owned for individual use | School owned for multiple users | Authorised device <sup>1</sup> | Student owned                                                                      | Staff owned | Visitor owned |
| Allowed in school   | Yes                             | Yes                             | Yes                            | Yes (in Y5/6 when parent and child have signed AUP) Have to be handed in in the am | Yes         | Yes           |
| Full network access | Yes                             | Yes                             | Yes                            | No                                                                                 | No          | No            |
| Internet only       |                                 |                                 |                                | No                                                                                 | No          | No            |
| No network access   |                                 |                                 |                                | Yes                                                                                | Yes         | Yes           |

We understand that for safety reasons, some pupils may need to bring mobile phones to school; for example, if they are travelling to/from school unaccompanied. Children are not permitted to use their mobile phones, for example, to make calls, take photographs or use the Internet, within the school day. Children in Years 5 and 6 may hand in their mobile phone to their class teacher. Children may collect their phones at the end of the school day.

#### Wearable Digital Devices

Children are not permitted to use digital devices, for example, smart watches and FitBits, whilst at school, as outlined in the pupil's Acceptable Use Policy.

## Social media

The school provides the following measures to ensure reasonable steps are in place to minimise risk of harm to learners through:

- ensuring that personal information is not published.
- education/training being provided including acceptable use, age restrictions, social media risks, digital and video images policy, checking of settings, data protection and reporting issues.
- clear reporting guidance, including responsibilities, procedures, and sanctions.
- risk assessment, including legal risk.
- guidance for learners, parents/carers

School staff should ensure that:

- No reference should be made in social media to learners, parents/carers or school staff.
- they do not engage in online discussion on personal matters relating to members of the school community.
- personal opinions should not be attributed to the school.

---

<sup>1</sup> Authorised device – purchased by the learner/family through a school-organised scheme. This device may be given full access to the network as if it were owned by the school.

- security settings on personal social media profiles are regularly checked to minimise risk of loss of personal information.
- they act as positive role models in their use of social media

When official school social media accounts are established, there should be:

- a process for approval by senior leaders
- clear processes for the administration, moderation, and monitoring of these accounts – involving at least two members of staff
- a code of behaviour for users of the accounts
- systems for reporting and dealing with abuse and misuse
- understanding of how incidents may be dealt with under school disciplinary procedures.

### Personal use

- personal communications are those made via personal social media accounts. In all cases, where a personal account is used which associates itself with, or impacts on, the school it must be made clear that the member of staff is not communicating on behalf of the school with an appropriate disclaimer. Such personal communications are within the scope of this policy
- personal communications which do not refer to or impact upon the school are outside the scope of this policy
- where excessive personal use of social media in school is suspected, and considered to be interfering with relevant duties, disciplinary action may be taken
- *the school permits reasonable and appropriate access to personal social media sites during school hours*

### Monitoring of public social media

- As part of active social media engagement, the school may pro-actively monitor the Internet for public postings about the school.
- the school should effectively respond to social media comments made by others according to a defined policy or process.
- when parents/carers express concerns about the school on social media we will urge them to make direct contact with the school, in private, to resolve the matter. Where this cannot be resolved, parents/carers should be informed of the school complaints procedure.
- School use of social media for professional purposes will be checked regularly by a senior leader and the Online Safety Lead to ensure compliance with the social media, data protection, communications, digital image and video policies. In the event of any social media issues that the school is unable to resolve support may be sought from the Professionals Online Safety Helpline.

## Digital and video images

The school will inform and educate users about these risks and will implement policies to reduce the likelihood of the potential for harm:

- the school may use live-streaming or video-conferencing services in line with national and local safeguarding guidance / policies.
- when using digital images, staff will inform and educate learners about the risks associated with the taking, use, sharing, publication and distribution of images.

- staff/volunteers must be aware of those learners whose images must not be taken/published. Those images should only be taken on school devices. The personal devices of staff should not be used for such purposes
- in accordance with guidance from the Information Commissioner's Office, parents/carers are welcome to take videos and digital images of their children at school events for their own personal use (as such use is not covered by the Data Protection Act). To respect everyone's privacy and in some cases protection, these images should not be published/made publicly available on social networking sites, nor should parents/carers comment on any activities involving other learners in the digital/video images.
- care should be taken when sharing digital/video images that learners are appropriately dressed
- learners must not take, use, share, publish or distribute images of others without their permission
- photographs published on the website, or elsewhere that include learners will be selected carefully and will comply with Online Safety Policy
- learners' full names will not be used anywhere on a website or blog, particularly in association with photographs.
- written permission from parents or carers will be obtained before photographs of learners are taken for use in school or published on the school website/social media.
- parents/carers will be informed of the purposes for the use of images, how they will be stored and for how long – in line with the school data protection policy
- images will be securely stored in line with the school retention policy

## Online Publishing

The school communicates with parents/carers and the wider community and promotes the school through:

- Public-facing website
- Social media
- Online newsletters

The school website is managed/hosted by eSchools. The school ensures that online safety policy has been followed in the use of online publishing e.g., use of digital and video images, copyright, identification of young people, publication of school calendars and personal information – ensuring that there is least risk to members of the school community, through such publications.

Where learner work, images or videos are published, their identities are protected, and full names are not published.

## Data Protection

Personal data will be recorded, processed, transferred, and made available according to the current data protection legislation.

The school:

- has a Data Protection Policy.
- implements the data protection principles and can demonstrate that it does so
- has paid the appropriate fee to the Information Commissioner's Office (ICO)

- has appointed an appropriate Data Protection Officer (DPO) who has effective understanding of data protection law and is free from any conflict of interest.
- has a 'Record of Processing Activities' in place and knows exactly what personal data is held, where, why and which member of staff has responsibility for managing it
- the Record of Processing Activities lists the lawful basis for processing personal data (including, where relevant, consent). Where special category data is processed, an additional lawful basis is listed
- has an 'information asset register' in place and knows exactly what personal data is held, where, why and which member of staff has responsibility for managing it
- information asset register lists the lawful basis for processing personal data (including, where relevant, consent). Where special category data is processed, an additional lawful basis will have also been listed
- will hold the minimum personal data necessary to enable it to perform its function and will not hold it for longer than necessary for the purposes it was collected for. The school 'retention schedule' supports this
- data held is accurate and up to date and is held only for the purpose it was held for. Systems are in place to identify inaccuracies, such as asking parents to check emergency contact details at suitable intervals
- provides staff, parents, volunteers, teenagers, and older children with information about how the school looks after their data and what their rights are in a clear Privacy Notice
- has procedures in place to deal with the individual rights of the data subject
- carries out Data Protection Impact Assessments (DPIA) where necessary e.g. to ensure protection of personal data when accessed using any remote access solutions, or entering into a relationship with a new supplier
- has undertaken appropriate due diligence and has data protection compliant contracts in place with any data processors
- understands how to share data lawfully and safely with other relevant data controllers.
- has clear and understood policies and routines for the deletion and disposal of data
- reports any relevant breaches to the Information Commissioner within 72hrs of becoming aware of the breach as required by law. It also reports relevant breaches to the individuals affected as required by law. In order to do this, it has a policy for reporting, logging, managing, investigating and learning from information risk incidents
- has a Freedom of Information Policy which sets out how it will deal with FOI requests
- provides data protection training for all staff at induction and appropriate refresher training thereafter. Staff undertaking particular data protection functions, such as handling requests under the individual's rights, will receive training appropriate for their function as well as the core training provided to all staff

When personal data is stored on any mobile device or removable media the:

- data will be encrypted, and password protected.
- device will be password protected.
- device will be protected by up-to-date endpoint (anti-virus) software
- data will be securely deleted from the device, in line with school policy (below) once it has been transferred or its use is complete.

Staff must ensure that they:

- at all times take care to ensure the safe keeping of personal data, minimising the risk of its loss or misuse
- can recognise a possible breach, understand the need for urgency and know who to report it to within the school
- can help data subjects understand their rights and know how to handle a request whether verbal or written and know who to pass it to in the school
- only use encrypted data storage for personal data
- will not transfer any school personal data to personal devices
- use personal data only on secure password protected computers and other devices, ensuring that they are properly “logged-off” at the end of any session in which they are using personal data
- transfer data using encryption, a secure email account (where appropriate), and secure password protected devices.

## Outcomes

The impact of the Online Safety Policy and practice is regularly evaluated through the review/audit of online safety incident logs; behaviour/bullying reports; surveys of staff, learners; parents/carers and is reported to relevant groups:

- there is balanced professional debate about the evidence taken from the reviews/audits and the impact of preventative work e.g., online safety education, awareness, and training
- there are well-established routes to regularly report patterns of online safety incidents and outcomes to school leadership and Governors
- parents/carers are informed of patterns of online safety incidents as part of the school’s online safety awareness raising
- online safety (and related) policies and procedures are regularly updated in response to the evidence gathered from these reviews/audits/professional debate
- the evidence of impact is shared with other schools, agencies and LAs to help ensure the development of a consistent and effective local online safety strategy.

# School Online Safety Policy

## Template Appendices

AP1 - Learner Acceptable Use Agreement for KS2

AP2 - Learner Acceptable Use Agreement Template – for younger learners (Foundation/KS1)

AP3 – Acceptable use of pupil's mobile phone in school home-school agreement

AP4 - Staff (and Volunteer) Acceptable Use Policy Agreement Template

AP5 - Acceptable Use Agreement for Community Users Template

AP6 - Record of E-Safety Incident

AP7 - Record of reviewing devices/internet sites (responding to incidents of misuse)

AP8 - Reporting Log

**Covingham Park Primary School**

**KS2 Pupil's acceptable use of the school's ICT facilities and internet**

Name of pupil:

When using digital devices, I will:

- only access equipment when a trusted adult has given me permission and is present
- not deliberately look for, save or send anything that could make others upset.
- immediately inform an adult if I something that worries me, or I know is inappropriate.
- keep my username and password secure; this includes not sharing it with others.
- understand what personal information is and will never share my own or others' personal information such as phone numbers, home addresses and names.
- only use my log in and not log in using someone else's name or password

I understand that the school will check the websites I visit and how I use the school's computers and equipment. This is so that they can help keep me safe and make sure I'm following the rules.

I will tell a teacher or a member of staff I know immediately if I find anything on a school computer or online that upsets me, or that I know is mean or wrong.

I will always be responsible when I use the school's ICT systems and internet.

I understand that there will be consequences if I do certain unacceptable things online, even if I'm not in school when I do them.

Signed (pupil):

Date:

**Covingham Park Primary School**

**Parent/Carer agreement**

I agree that my child can use the school's ICT systems and internet when appropriately supervised by a member of school staff. I agree to the conditions set out above for pupils using the school's ICT systems and internet, and for using personal electronic devices in school, and will make sure my child understands these.

Signed (parent/carers):

Date:

**Covingham Park Primary School**

**EYFS/KS1 - Pupil's acceptable use of the school's ICT facilities and internet**

Name of pupil:

When using digital devices, I will:

- I will ask a teacher or suitable adult if I want to use the computers/tablets.
- I will only use activities that a teacher or suitable adult has told or allowed me to use.
- I will take care of computers/tablets and other equipment.
- I will ask for help from a teacher or suitable adult if I am not sure what to do or if I think I have done something wrong.
- I will tell a teacher or suitable adult if I see something that upsets me on the screen.
- I know that if I break the rules, I might not be allowed to use a computer/tablet.

Signed (pupil):

Date:

**Covingham Park Primary School**

**Parent/Carer agreement**

I agree that my child can use the school's ICT systems and internet when appropriately supervised by a member of school staff. I agree to the conditions set out above for pupils using the school's ICT systems and internet, and for using personal electronic devices in school, and will make sure my child understands these.

Signed (parent/carers):

Date:

**Covingham Park Primary School Home-School Agreement**

**Acceptable use of mobile phones in school agreement for pupils and parents/carers (Years 5 and 6 pupils only)**

Dear Parents

Please complete below the reason that your child needs to bring their phone to school.

If the school do not feel that this is a valid reason, then they will contact you to discuss this.

Reason:

**Parent/carer agreement:**

If the school agree that my child may bring their phone to school for the reason stated above, then I agree to the conditions set out below for pupils bringing mobile phones into school and will make sure my child understands these. I understand that if it is agreed that my child may bring their mobile phone to school, then the school takes no responsibility for any loss or damage to the phone whilst on school property because it is not a piece of required school equipment.

Signed (parent/carer):

Date:

Name of pupil:

If the school agree to allow me to bring my mobile phone to school and I understand that I

- must switch off my mobile phone as I enter school grounds, not in the building.
- must hand my phone to a member of staff when arriving at school, where it will be stored safely.
- must collect my phone at the end of the day.
- must not use my mobile phone in the toilets or changing areas. This is to protect the privacy and welfare of other pupils.
- cannot take photos or recordings (either video or audio) of school staff or other pupils without their consent.

I understand that the school reserves the right revoke permission if I don't abide by the policy.

Signed (pupil):

Date:

I agree/disagree that.....bring their mobile phone to school for the reason stated above.

Signed (Headteacher):

Date:

### **Covingham Park Primary School Staff and Volunteers Acceptable Use Agreement**

New technologies have become integral to the lives of children and young people in today's society, both within schools and in their lives outside school. The internet and other digital information and communications technologies are powerful tools, which open up new opportunities for everyone. These technologies can stimulate discussion, promote creativity and stimulate awareness of context to promote effective learning. They also bring opportunities for staff to be more creative and productive in their work. All users should have an entitlement to safe access to the internet and digital technologies at all times.

This acceptable use policy is intended to ensure:

- that staff and volunteers will be responsible users and stay safe while using the internet and other communications technologies for educational, personal and recreational use.
- that school systems and users are protected from accidental or deliberate misuse that could put the security of the systems and users at risk.
- that staff are protected from potential risk in their use of technology in their everyday work.

The school will try to ensure that staff and volunteers will have good access to digital technology to enhance their work, to enhance learning opportunities for learning and will, in return, expect staff and volunteers to agree to be responsible users.

#### **Acceptable Use Policy Agreement**

I understand that I must use school systems in a responsible way, to ensure that there is no risk to my safety or to the safety and security of the systems and other users. I recognise the value of the use of digital technology for enhancing learning and will ensure that learners receive opportunities to gain from the use of digital technology. I will, where possible, educate the young people in my care in the safe use of digital technology and embed online safety in my work with young people.

For my professional and personal safety:

- I understand that the school will monitor my use of the school digital technology and communications systems.
- I understand that the rules set out in this agreement also apply to use of these technologies (e.g. laptops, email, VLE etc.) out of school, and to the transfer of personal data (digital or paper based) out of school
- I understand that the school digital technology systems are primarily intended for educational use and that I will only use the systems for personal or recreational use within the policies and rules set down by the school.
- I will not disclose my username or password to anyone else, nor will I try to use any other person's username and password. I understand that I should not write down or store a password where it is possible that someone may steal it.
- I will immediately report any illegal, inappropriate or harmful material or incident, I become aware of, and report any inappropriate images or text that pupils' access that causes concern and does not comply with the filtering and monitoring system in place (teaching staff via CPOMs, all other adults using a paper log sheet and handing this to the HT or DSL/DDSL).
- I will complete annual online safety training for teaching staff (\*\*\*teaching staff only\*\*\*).

I will be professional in my communications and actions when using school systems:

- I will not access, copy, remove or otherwise alter any other user's files, without their express permission.
- I will communicate with others in a professional manner, I will not use aggressive or inappropriate language and I appreciate that others may have different opinions.
- I will ensure that when I take and/or publish images of others I will do so with their permission and in accordance with the school's policy on the use of digital/video images. I will not use my personal equipment to record these images, unless I have permission to do so. Where these images are published (e.g. on the school website/VLE) it will not be possible to identify by name, or other personal information, those who are featured.
- I will only use social networking sites in school in accordance with the school's policies eg. For posting material on behalf of the school or online employment checks.
- I will only communicate with learners and parents/carers using official school systems. Any such communication will be professional in tone and manner.

- I will not engage in any on-line activity that may compromise my professional responsibilities.

The school has the responsibility to provide safe and secure access to technologies and ensure the smooth running of the school:

- When I use my mobile devices in school, I will follow the rules set out in this agreement, in the same way as if I was using school equipment. I will also follow any additional rules set by the school about such use. I will ensure that any such devices are protected by up to date anti-virus software and are free from viruses.
- I will not use personal email addresses on the school's ICT systems.
- I will not open any hyperlinks in emails or any attachments to emails, unless the source is known and trusted, or if I have any concerns about the validity of the email (due to the risk of the attachment containing viruses or other harmful programmes)
- I will ensure that my data is regularly backed up, in accordance with relevant school policies.
- I will not try to upload, download or access any materials which are illegal (child sexual abuse images, criminally racist material, terrorist or extremist material, adult pornography covered by the Obscene Publications Act) or inappropriate or may cause harm or distress to others. I will not try to use any programmes or software that might allow me to bypass the filtering/security systems in place to prevent access to such materials.
- I will not try (unless I have permission) to make large downloads or uploads that might take up internet capacity and prevent other users from being able to carry out their work.
- I will not install or attempt to install programmes of any type on a machine, or store programmes on a computer, nor will I try to alter computer settings, unless this is allowed in school policies.
- I will not disable or cause any damage to school equipment, or the equipment belonging to others.
- I will only transport, hold, disclose or share personal information about myself or others, as outlined in the School Personal Data Policy (or other relevant policy). Where digital personal data is transferred outside the secure local network, it must be encrypted. Paper based documents containing personal data must be held in lockable storage.
- I understand that data protection policy requires that any staff or learner data to which I have access, will be kept private and confidential, except when it is deemed necessary that I am required by law or by school policy to disclose such information to an appropriate authority.
- I will immediately report any damage or faults involving equipment or software, however this may have happened.

When using the online systems in my professional capacity or for school sanctioned personal use:

- I will ensure that I have permission to use the original work of others in my own work
- Where work is protected by copyright, I will not download or distribute copies (including music and videos).

I understand that I am responsible for my actions in and out of the school:

- I understand that this acceptable use policy applies not only to my work and use of school's digital technology equipment in school, but also applies to my use of school systems and equipment off the premises and my use of personal equipment on the premises or in situations related to my employment by the school
- I understand that if I fail to comply with this acceptable use agreement, I could be subject to disciplinary action. This could include a warning, a suspension, referral to Governors/Trustees and in the event of illegal activities the involvement of the police.

I have read and understand the above and agree to use the school digital technology systems (both in and out of school) and my own devices (in school and when carrying out communications related to the school) within these guidelines.

Staff/Volunteer Name: .....

Signed: .....

Date: .....

### **Covingham Park Primary School Staff and Volunteers Acceptable Use Agreement**

This acceptable use agreement is intended to ensure:

- that community users of school digital technologies will be responsible users and stay safe while using these systems and devices
- that school systems, devices and users are protected from accidental or deliberate misuse that could put the security of the systems and users at risk.
- that users are protected from potential harm in their use of these systems and devices

#### **Acceptable Use Agreement**

I understand that I must use school systems and devices in a responsible way, to ensure that there is no risk to my safety or to the safety and security of the systems, devices and other users. This agreement will also apply to any personal devices that I bring into the school:

- I understand that my use of school systems and devices will be monitored
- I will not use a personal device that I have brought into school for any activity that would be inappropriate in a school setting.
- I will not try to upload, download or access any materials which are illegal (child sexual abuse images, criminally racist material, terrorist and extremist material, adult pornography covered by the Obscene Publications Act) or inappropriate or may cause harm or distress to others. I will not try to use any programmes or software that might allow me to bypass the filtering/security systems in place to prevent access to such materials.
- I will immediately report any illegal, inappropriate or harmful material or incident, I become aware of, to the appropriate person.
- I will not access, copy, remove or otherwise alter any other user's files, without permission.
- I will ensure that if I take and/or publish images of others I will only do so with their permission. I will not use my personal equipment to record these images, without permission. If images are published it will not be possible to identify by name, or other personal information, those who are featured.
- I will not publish or share any information I have obtained whilst in the school on any personal website, social networking site or through any other means, unless I have permission from the school.
- I will not, without permission, make large downloads or uploads that might take up internet capacity and prevent other users from being able to carry out their work.
- I will not install or attempt to install programmes of any type on a school device, nor will I try to alter computer settings, unless I have permission to do so.
- I will not disable or cause any damage to school equipment, or the equipment belonging to others.
- I will immediately report any damage or faults involving equipment or software, whatever the cause.
- I will ensure that I have permission to use the original work of others in my own work
- Where work is protected by copyright, I will not download or distribute copies (including music and videos).
- I understand that if I fail to comply with this acceptable use agreement, the school has the right to remove my access to school systems/devices

I have read and understand the above and agree to use the school systems (both in and out of school) and my own devices (in school and when carrying out communications related to the school) within these guidelines.

Name: .....

Signed: .....

Date: .....

This data will not be stored after your visit to the school has been completed.

## Record of E-Safety Incident

|                                                                                                                         |       |
|-------------------------------------------------------------------------------------------------------------------------|-------|
| Incident:                                                                                                               |       |
| Date:                                                                                                                   | Time: |
| Location:                                                                                                               |       |
| Reported by:                                                                                                            |       |
| Witness(es):                                                                                                            |       |
| Details:<br><br><i>E.g. Basis/Cause of incident, outcome of investigation, victim support, further help needed etc.</i> |       |
| Attached documentation:<br><br><i>E.g. Result of parent interview, letter to parents, record of meeting etc.</i>        |       |
| Name of child(ren):                                                                                                     |       |

# Record of reviewing devices/internet sites (responding to incidents of misuse)

Group: .....  
Date: .....  
Reason for investigation: .....  
.....  
.....

Details of first reviewing person  
Name: .....  
Position: .....  
Signature: .....

Details of second reviewing person  
Name: .....  
Position: .....  
Signature: .....

Name and location of computer used for review (for web sites)  
.....  
.....

| Web site(s) address/device | Reason for concern |
|----------------------------|--------------------|
|                            |                    |
|                            |                    |
|                            |                    |
|                            |                    |

| Conclusion and Action proposed or taken |  |
|-----------------------------------------|--|
|                                         |  |
|                                         |  |
|                                         |  |
|                                         |  |

# Reporting Log

Group: .....

| Date | Time | Incident | Action Taken |          | Incident Reported By | Signature |
|------|------|----------|--------------|----------|----------------------|-----------|
|      |      |          | What?        | By Whom? |                      |           |
|      |      |          |              |          |                      |           |
|      |      |          |              |          |                      |           |
|      |      |          |              |          |                      |           |
|      |      |          |              |          |                      |           |
|      |      |          |              |          |                      |           |
|      |      |          |              |          |                      |           |

## Links to other organisations or documents

The following links may help those who are developing or reviewing a school online safety policy and creating their online safety provision:

### UK Safer Internet Centre

Safer Internet Centre – <https://www.saferinternet.org.uk/>

South West Grid for Learning - <https://swgfl.org.uk/products-services/online-safety/>

Childnet – <http://www.childnet-int.org/>

CEOP - <http://ceop.police.uk/>

ThinkUKnow - <https://www.thinkuknow.co.uk/>

360 Degree Safe – Online Safety self-review tool – <https://360safe.org.uk/>

360Data – online data protection self-review tool: [www.360data.org.uk](http://www.360data.org.uk)

SWGfL Test filtering - <http://testfiltering.com/>